


Search Notes 	Application/Control No. 10828397	Applicant(s)/Patent Under Reexamination BURG, FREDERICK MURRAY
	Examiner LISA HASHEM	Art Unit 2614

SEARCHED			
Class	Subclass	Date	Examiner
709	206,207	10-13-08	LH
379	70,88.23,207.08	10-13-08	LH

SEARCH NOTES		
Search Notes	Date	Examiner
Updated East search: Keywords: Instant messaging; call/service/customer center; future callback; prior art from application: 10/234617 (prior art cited by Applicant in IDS)	10-13-08	LH

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner

/LISA HASHEM/ Examiner.Art Unit 2614	
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